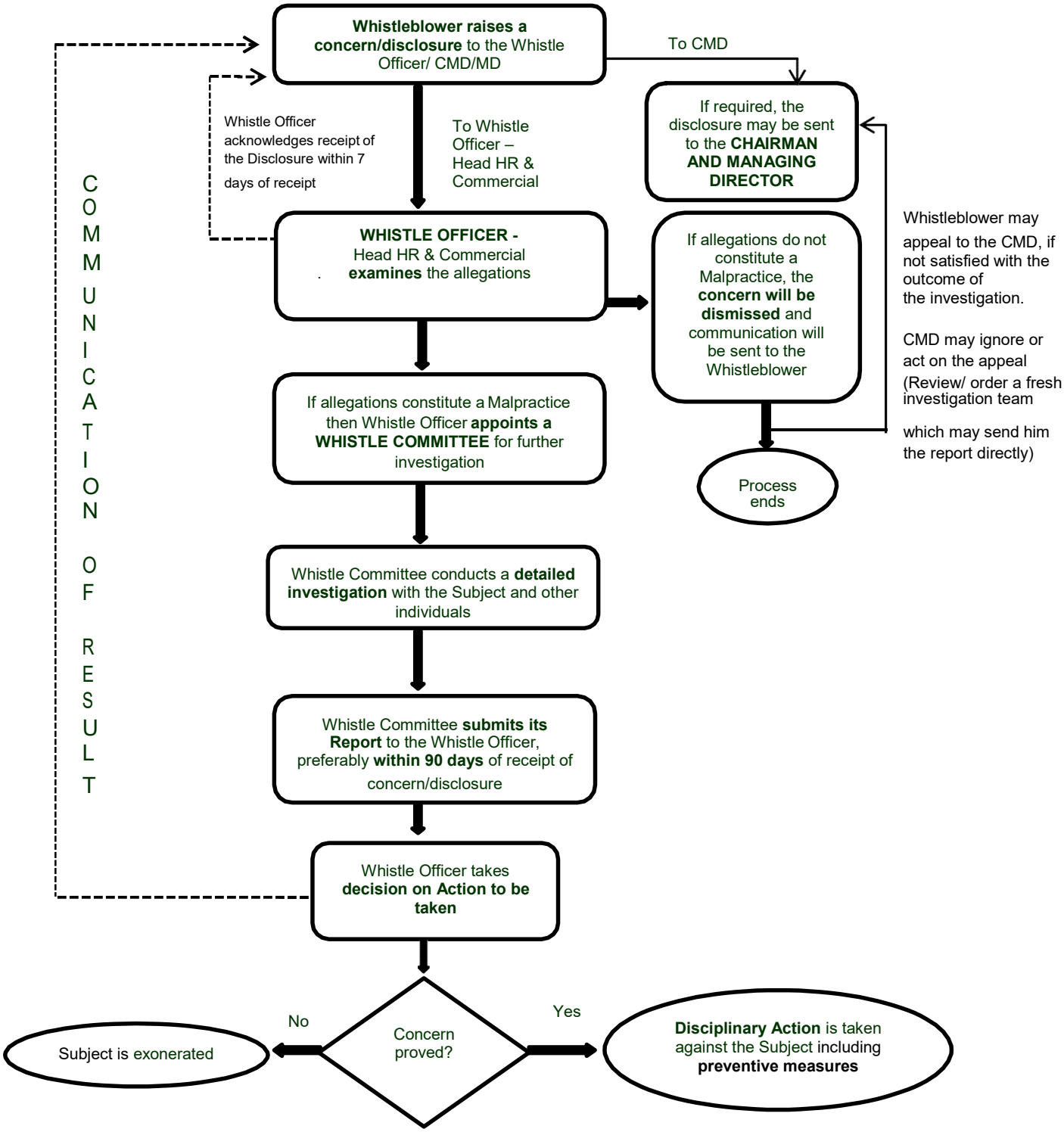
Annexure B

PROCESS FLOW